

# Forever Teeth PLLC, Tran Dang DDS

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## **Dear Patients and Family,**

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed one thing at Forever Teeth has remained the same: our constant commitment to your safety.

As you have surely seen during your visits to our office, infection control has always been a top priority for our practice. Our strict processes have consistently made the care you receive at Forever Teeth safe and comfortable.

Our office follows infection control recommendations made by the American Dental Association (ADA), and the U.S Centers for Disease Control and Prevention (CDC) and the Occupations Safety and Health Administrations (OSHA). We continue to closely monitor the recommendations of these agencies so that we are up to date on any new rulings or guidance that may have been issues.

When it is time for your next appointment, you may see some changes along with our already strict infections control protocols. For example:

- Our office will communicate with you ahead of your appointment to ask some screening questions. You will be asked those same questions again when you are in the office.
- When entering the office, we will ask you to use hand sanitizer which we will supply. You will also find some in the reception area and other places in the office for you to use as needed.
- You may see that our reception area will no longer offer magazines, children's toys and other items which can not be properly disinfected. You are encouraged to bring your own iPad, reading materials, etc.
- Masks ARE REQUIRED before entering the building.
- We may have you wait in your car and be texted when we are ready to bring you directly to the treatment area.
- We ask that only you as the patient come to the office during your scheduled appointment an if the patient is a minor or has a disability, only 1 guardian can be present with the patient.
- Appointments will be arranged to allow for social distancing between patients. That might mean that you are slightly limited options for scheduling your appointments.
- We will do our best to reduce waiting times for you, as well as to reduce the number of patients in our office at any one time.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient safe in our practice. To make an appointment, please call our office at 940-626-4441 or visit our website at [Foreverteethx.com](http://Foreverteethx.com)

Thank you for being our patient. We value the trust and loyalty and look forward to helping with any of your dental needs and concerns.

**-Dr. Tran Dang & Staff**